

**A3. Services**

**Acme Bookbinding**  
**P.O. Box 290699**  
**100 Cambridge St.**  
**Charlestown, MA 02129-0212**

(800) 242-1821  
<http://www.acmebook.com/>  
info@acmebook.com

Contact: Pete Merrill-Oldham  
Services: Commercial binding, boxing, and production of preservation facsimiles

Brown University Library uses Acme as its commercial binder and preservation facsimile producer; these services would be preferably performed by Acme in the event of a disaster.

**Adams/Emergency One**  
**9 Newman Ave.**  
**East Providence, RI 02916**

(401) 431-4000  
<http://www.adamsemergencyone.com>

Contact: John Adams, Jerry Theroux  
Hours: 8-5, M-F; 24 hour emergency service  
Services: **Freeze drying**, freezer storage, moisture removal, moving of collections, on-site repair of material, refrigerant **dehumidification**, restoration of materials, soot and smoke odor removal, water pumping, water vacuuming  
References: (1) Ann Vezina, American Universal Insurance, 144 Wayland Avenue, Providence, RI 02903 (401-351-4600) (2) Bob Rocha, Liberty Mutual Insurance, 245 Waterman Street, Providence, RI 02906 (401-351-2200)

Provides "virtually unlimited" storage and freezer space that could be used for documents and books. Costs determined on an individual basis.

**American Freeze-Dry, Inc.**  
**411 White Horse Pike**  
**Audubon, NJ 08106**

(856) 546-0777

Contact: John Zioance cell phone: (609) 458-0510  
Hours: 24 hour emergency service  
Services: Cleaning of materials, *freeze drying*, freezer storage, fumigation,  
refrigerated trucks, smoke odor removal  
References: (1) Brooklyn Historical Society (2) Dartmouth College (3) George  
Washington University (4) Harvard University

Offers *freeze drying* of books and office files, as well as artifacts of leather and wood. Can hold roughly 200 cubic feet of books or files. Costs vary according to the type and volume of material as well as the degree of saturation. Drying takes from four to six weeks for totally wet books.

Other services include -20°F storage space for materials waiting to be freeze dried, storage for dried materials waiting to be returned (free for 30 days), pick-up and delivery, fumigation, cleaning, and smoke removal. They also maintain a supply of plastic milk crates.

**Belfor U.S.A.**  
**414 Blue Smoke Court West**  
**Fort Worth, Texas 76105**

(800) 856-3333

<http://www.belforusa.com>

Contact: Kirk Lively kirk@us.belfor.com  
Services: Cleaning of materials, mold removal, dehumidification, soot removal,  
initial damage assessment, freeze drying, general structure and  
contents cleaning, anti-fungal treatment, magnetic media,  
micrographics, dehumidification, soot removal and deodorization

The company offers a full range of post-disaster services and also provides project management and on-the-job and post-recovery auditing for cost control of the recovery effort.

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**Blackmon Mooring Steamatic Catastrophe, Inc. (BMS-Cat)**  
**303 Arthur St.** (800) 433-2940  
**Fort Worth, TX 76107** <http://www.bmscat.com>

Contact: Rebecca Cesa, Scott Devier  
Services: ***Freeze drying, thermal vacuum drying, vacuum freeze drying***, damage appraisal, document reproduction (microforms, photocopy, floppy disks), soot and smoke odor removal, fumigation, corrosion control of electronic equipment, debris removal, controlled demolition, cleaning of interiors (ceilings, walls, floors), cleaning and restoration of furnishings (wood, porcelain fixtures, office machines), inventory of materials, boxing of materials, transport of materials  
References: (1) Texas State Capitol, Austin, TX (Senators' books/papers) Contact: Betty King 512-475-4271 (2) Wyoming State Library, Cheyenne, WY Contact: William Johnson 301-777-7281

BMS-Cat will assess damage, take inventory, box damaged materials, and either transport them to their plant or move equipment to the disaster site. Vacuum drying and ***freeze drying*** methods are used. It will clean facilities damaged by water, fire, smoke, odor, corrosion or hazardous materials contamination and it has recovery equipment to help restore computer equipment and data as well as document restoration. BMS-Cat offers document reproduction which includes photocopying, micro-reproduction, and copying of floppy disks. Costs are based on the volume of items to be restored and the degree of damage.

BMS-Cat suggests that the prospective client complete their emergency response form which provides information helpful to expedite action by BMS-Cat. This form is not binding and would be kept on file. Clients with emergency response forms on file receive priority service in the event of disasters affecting more than one client.

**Bridgeport National Bindery, Inc.** 800-223-5083  
**662 Silver St.** <http://www.bnbindery.com/>  
**P.O. BOX 289**  
**Agawam, MA 01001-0289**

Contact: J.C. Noyes, Tom Vanderlinden  
Services: Commercial binding, boxes, preservation facsimiles

Alternate vendor in the event that Acme Bookbinding is unable to perform binding, boxing, and preservation facsimile services.

**Capital Records Management** (401) 421-1122  
**431 Harris Ave.** <http://www.capitalrecordsmgmt.com>  
**Providence, RI 02909**

Contact: Brad Schwartz ext. 19  
Services: Storage of records, response to fire and water disasters  
Will provide dehumidifiers, heaters, cardboard boxes, ozone treatment of paper records, post-disaster inventory; certified destruction services.

**Carpet Cleaning Experts** (401) 353-3337  
**7 Ricom Way** (800) 479-1204  
**Providence, RI 02909** <http://www.mycarpetcleaningexpert.com>

Contact: Marilyn, Office Manager  
Hours: 8-5:30 M-Sa, 24 Hour Emergency number 1-800-479-1204  
Services: Water removal from carpet and padding, fans and dehumidifiers

Same day service is available.

**Conservation Center for Art and Historic Artifacts** (215)545-0613  
**264 S. 23rd St.** (215)735-9313 (FAX)  
**Philadelphia, PA 19103** [CCAHA@ccaha.org](mailto:CCAHA@ccaha.org)  
<http://www.ccaha.org>

Contact: Glen Ruzicka; Jill Rawnsley  
Hours: 9-5, M-F  
Services: Disaster planning advice, disaster recovery advice and assistance, on-site repair of materials, restoration of materials, restoration of photographic materials, rebinding, sorting.

CCAHA will answer questions over the phone, help in disaster planning, provide on-site assistance during an emergency, and assist in restoration of water-damaged photographic materials.

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**Document Reprocessors** (888) 437-9464  
**5611 Water St.** (585) 554-4500  
**Middlesex, NY 14507** <http://www.documentreprocessors.com>

Contact: Alberta Keppan  
Hours: 24 hours  
Services: *Air drying* of materials, cleaning of materials, *freeze drying*, freezer storage, fumigation, inventory of materials, rebinding, reshelving of materials, restoration of materials including magnetic media, microfiche/film, and audio and video cassettes, smoke odor removal  
References: (1) Jeffrey Krull, Allen County Library, Fort Wayne, Indiana (15, 000 books, 1987) 219-424-7241 (2) Fred Matthews, Dalhousie University Law Library, Halifax, Nova Scotia (90,000 books, 1985) 902-221-5373

The company freeze dries books and documents. They have an enormous capacity, able to accommodate 200 skids of books at a time. A drying cycle takes seven to seventeen days, depending on the moisture content of the materials being dried. Moisture content is measured with a gauge following *freeze drying*. On site pack-out assistance and refrigerated transportation available.

**Eastman Kodak Company** (800) 242-2424  
**343 State St.**  
**Rochester, NY 14650**

Services: Film restoration advice and recommendations

Kodak will give advice on dealing with flood or fire-damaged film, but does not have the facilities or personnel to provide restoration service.

**J. O. Demers Wholesale** (401) 769-5400  
**171 St. Augustine St.** (800) 466-2013  
**Woonsocket, RI 02895**

Contact: Dennis Demers, Hank Demers  
Services: Freezer storage (8,000 to 10,000 sq ft)

Storage availability variable, depending on amount of stock on hand.

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**Munters Corporation, Moisture Control Services** (800) 959-7901  
**P.O. Box 640 79 Monroe St.** <http://www.munters.com>  
**Amesbury, MA 01913**

Contact: Derrick Watson  
 Hours: 24 hours answering service  
 Services: **Dehumidification, air drying** of materials ("low vapor pressure **air drying**" in controlled area of chamber), water vacuuming, water pumping, moisture removal

Formerly known as Cargocaire Moisture Control Services, the company has been in the **dehumidification** business for over 50 years. Water damage restoration and moisture control constitute 70% of the company's revenue. MCS prefers that institutions allow a representative to complete a survey of institutional facilities prior to disaster. For a fee, a representative will note the layout, location and types of electrical outlets, docking areas, alternate routes to the institution, and names of relevant institutional personnel. This information will be maintained in computer files to be accessed at the report of a disaster.

Cost estimates are provided after an evaluation of the damage. After restoration, the work and the results are documented; reports can be made available to insurance companies, adjusters, and property owners. Equipment can be rented.

Waterlogged books can be treated if they do not contain coated paper. The wet books are removed to the MCS facility and placed in a "low vapor pressure **air drying**" chamber. Each book is monitored for temperature and moisture content. Drying can be done on-site if the space the wet books are in is an enclosed one; books and room can be dried at the same time. In this case, the institution can use its own staff for some of the monitoring and thus, reduce costs.

**National Library Relocations** (800) 486-6837  
**70 Bridge Rd.** (631) 232-2233  
**Central Islip, NY 11722** Fax (631) 232-2236

Contact: Scott Miller [scott@nlrbookmovers.com](mailto:scott@nlrbookmovers.com)  
 Services: Moving of collections, equipment rental subject to availability (book trucks, vacuums, dollies, bins, ramps, cartons), inventory of materials, cleaning of materials (vacuuming services), boxing of materials

Specializes in moving institutional collections and shifting collections after disasters.

**Paul Davis Restoration of the Ocean State** (401) 821-8996  
**1606-R Main St.** (401) 821-8967  
**West Warwick, RI 02893** <http://www.pdrestoration.com>

Contact: 24 hour answering service  
Services: Restoration of smoke damaged books.

Insurance restoration work: water extraction, smoke and soot damage to buildings, ozone treatment for odor or dry sponge surface treatment.

**Providence Fire Restoration, Inc.** (401) 725-3380  
**PO Box 15145** (800) 421-3380  
**Riverside, RI 02915**

Contact: Christopher Howe, Jr.  
Hours: 24 hour emergency service  
Services: Carpet cleaning, soot removal, smoke removal, water vacuuming, water pumping, moisture removal

Deals primarily with the physical building and offers help with sewer back-up, deodorizing, water removal as well as vandalism damage. Hourly rates. Square footage rates.

**Quality Rental** (401) 723-5555  
**1122 Charles Street**  
**North Providence, RI 02904**

Services: Equipment rental--generators, dehumidifiers, pumps, water vacuums

**Rhode Island Rentals** (800) 873-6888  
**27 West Shore Road** (401) 738-9731  
**Warwick, RI 02889** FAX (401) 738-3509

Services: Equipment rental--generators, pumps, water vacuums

**RI School of Design** (401) 454-6451  
**Nature Lab, Waterman Building**  
**13 Waterman St.**  
**Providence, RI 02903**

Hours: 8:30-5, M-F  
Services: Freeze dryer (cylinder shaped, 5'x 2.5')

The freeze dryer runs on a slow cycle; therefore the drying process can take from one week to ten days.

**Servpro of Metro Rhode Island** (401) 941-5500  
**1193 Broad St.** (800) 734-0602  
**Providence, RI 02905** (401) 941-5229

Contact: Frank Mattos  
Hours: 8-5, M-F; 24 hour emergency service  
Services: Air duct cleaning, Fire prevention, moisture removal, water vacuuming, water pumping, fumigation, soot removal, smoke removal  
References: Nationwide Insurance, Pawtucket Mutual, Brown University, Amica Insurance

Primarily concerned with physical building, carpets, draperies and furniture. Costs are per square foot, per unit or per hour.

**Solex Environmental Systems**

**Geosource Plaza** (713) 963-8600  
**1003 Wirt Road/Suite 107** (800) 848-0484  
**PO Box 460242** Fax (713) 461-5877  
**Houston, TX 77055**

Contact: Don Hartsell

Services: *Air drying* of materials, *dehumidification*, moisture removal (floors, walls, furnishings, computers), removal of airborne contaminants (soot, asbestos, PVCs)

References: (1) Cody Memorial Library, Southwest University, Georgetown, TX 78626 512-863-1561 (2) Houston Public Library, Walter Branch, 7660 Clarewood Drive, Houston, TX 77036 713-771-5797 (3) City of Los Angeles Public Library

Formerly known as Airdex, Solex specializes in management and restoration concerns arising from catastrophes. Designed to stop loss and reduce business interruption. Solex specializes in controlling water and moisture. Extensive experience in working with libraries, archives and museums that have been struck by disaster. Coordinated the restoration of damaged books for the LA Public Library. Experience restoring electronic systems. Can be on site in 24 hours.

**Taylor Rental** (401) 334-3500  
**2170 Mendon Rd.** (800) 244-8312  
**Cumberland, RI 02864**

Services: Equipment rental--generators, dehumidifiers, pumps, water vacuums

**United Rentals** (800) 980-9777 location 105  
**426 Atwood Ave.** (401) 942-3766  
**Cranston, RI 02920**

Services: Equipment rental--generators, dehumidifiers, pumps, water vacuums

**Worldwide Drying**  
**24 Weir Ave.**  
**Taunton, MA 02780**

(800) 442-1911  
(508) 823-0189  
(508) 823-9374  
[www.worldwidedrying.com](http://www.worldwidedrying.com)

Contact: Kathy , President

Services: *Air drying* of building materials, *dehumidification*, moisture removal (floors, walls, furnishings, computers), mold remediation, sewer back-up

Document drying performed in hygroscopic dehumidification chamber. Provide packing and labeling of materials removed from building.